CITYlights
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City of St. Albert Cultivate Life

YOUR COUNCIL

ADDRESSING COUNCIL OR STANDING COMMITTEES

If you wish to address Council or the Standing Committee of the Whole, visit **stalbert.ca/address-council** for full details on the registration process or email **legislative@stalbert.ca**

Watch Live Meetings Online

All Council and Standing Committee meetings can be watched in person and are also livestreamed. To watch a live meeting, please visit **stalbert.ca/live**



Signed Up Yet?
Visit **stalbert.ca/highlights.**

TAKE NOTE

CITY SERVICES DURING POSTAL STRIKE

With the disruption in Canada Post mail service, the City has outlined alternative ways that residents and businesses can access or pay for City services, such as utility bills and dog licences. The City recommends taking the steps you need to make sure your payments arrive on time.

2025 MUNICIPAL ELECTION - SPECIAL BALLOTS

It is not recommended that Special Ballot Packages be mailed to voters at this time. It is recommended that voters pick up Special Ballot Packages from the Election Office, located at the St. Albert Inn & Suites (Oakmont Room), 156 St. Albert Trail. Open **Monday** to **Friday, 8:00 a.m.** to **4:30 p.m.**

Voters can drop off completed Special Ballot Packages at the Election Office at the St. Albert Inn (Oakmont Room), 156 St. Albert Trail or with the Returning Officer at 3rd Floor, 5 St. Anne Street, St. Albert, AB, T8N 3Z9. Open **Monday** to **Friday**, **8:00 a.m.** to **4:30 p.m.**

Further information about special ballots can be found on the City website at **stalbert.ca** and search for **Special Ballot**.

PAYING CITY UTILITY BILLS

Pre-authorized withdrawal – Customers can enroll in pre-authorized withdrawal to ensure their utility payments are made on time without needing to view a copy of their bill. Call **780-459-1520**, option 2 or email **utilities_services@stalbert.ca**

- Online and Telephone Banking – Payments can be made through most financial institutions
- Credit Card - Customers can login to MyCity and use their credit card to pay their utility account balance at **my.stalbert.ca**
- In-person – Payments for all services can be made in-person at Customer Service, main floor, St. Albert Place, 5 St. Anne Street. **Monday to Friday**, from **10 a.m. to 3 p.m.**
- Quick Drop Box (right side of main door) – Payments can be made by cheque or money order (no cash) at St. Albert Place, 5 St. Anne Street (after business hours, weekends and holidays).

Customers can find out their utility balance by emailing **utilities_services@stalbert.ca** or by calling Utilities Services at **780-459-1520,** option 2.

ST. ALBERT TRANSIT BUS PASSES

The City is providing Subsidy transit riders using Local Passes with two options for November.

- Local pass users can keep using their October Local Pass in November. Transit Drivers will allow its use as valid fare in November.
- If an individual, for whatever reason, is uncomfortable using the October Local Pass, they are welcome to come to Community Services Front Counter in St. Albert Place to pick up a November Local Pass in person.
- Please note this **only** applies to residents who have been approved for the transit subsidy.
- Please note that there will be no disruption to residents using Arc Cards with the subsidy concession.

PAYING DOG LICENCES

If you require account information, please contact Municipal Enforcement by phone at **780-418-6644** or email **doglicensing@stalbert.ca**

- Online Services - You will need your five-digit account number. Accepted payment methods include Visa, Mastercard and American Express credit cards (Visa Debit is not accepted). See specific renewal instructions at **stalbert.ca** and search for **Online Services**.
- MyCity - This service allows licence holders to purchase licences and replacement tags, update a spayed/neutered status, and view account details and billing histories at **my.stalbert.ca**
- Online and Telephone Banking – Payments can be made through most financial institutions. Use the payee name “City of St. Albert Dog Licence” (the phrasing may vary by bank).
- In-person - Payments for all services can be made in-person at Customer Service, main floor, St. Albert Place, 5 St. Anne Street. **Monday to Friday**, from **10 a.m. to 3 p.m.** or at the RCMP Detachment Front Counter Services, **Monday to Friday**, from **8 a.m. to 6:30 p.m.**

BUSINESS LICENSING

During the postal disruption, please note that hard copies of your licence can no longer be mailed. Please contact Business Licensing by phone at **780-459-1618** to discuss other options.

For information on various licence payment options, visit **stalbert.ca** and search **Licence Renewals**.

The City is currently reviewing other City services should the mail disruption last for a few weeks. More information will be available as it’s confirmed.

PAYING OUTSTANDING AND SUPPLEMENTARY TAXES

- Pre-authorized withdrawal - Customers can enroll in pre-authorized withdrawal to ensure their tax payments are made on time. Call **780-459-1516**, or email **Taxation@stalbert.ca**
- Online and Telephone Banking – Payments can be made through most financial institutions.
- Credit Card - Customers can login to **my.stalbert.ca** and use their credit card to pay their outstanding tax balance.
- In-person – Payments for all services can be made in person at Customer Service, main floor, St. Albert Place, 5 St. Anne Street. **Monday to Friday**, from **10 a.m. to 3 p.m.**
- Quick Drop Box (right side of main door) – Payments can be made by cheque or money order (no cash) at St. Albert Place, 5 St. Anne Street (after business hours, weekends and holidays).

The City is reviewing other City services should the mail disruption continue. More information will be available as it’s confirmed.

ST. ALBERT MUNICIPAL CEMETERY

Join us for our upcoming St. Albert Municipal Cemetery Information Session to learn about our full range of services including ash burials, regular plots, Field of Honour, ash scattering area and columbaria.

Date: Wednesday, October 29
Time: 10 a.m.
Location: The Arden Theatre, 5 St Anne Street

Presentation at **10 a.m.** followed by a Q & A session. Refreshments will be provided.

For more event details, visit **stalbert.ca/cemetery**

ST. ALBERT TRANSIT DISCONTINUING PAPER COMMUTER PASSES

REMINDER - St. Albert Transit is discontinuing paper commuter passes effective October 15, 2025. Starting in November, all commuter riders are asked to convert to the use of Arc cards. Local paper passes will continue to be available for purchase Please visit **ridestat.ca** for more information.

DO YOU KNOW WHERE TO REPORT A CONCERN?

Need to report a crime under $5,000, parking issue or see a pothole that needs filling?

The City of St. Albert has launched a new way for you to report your concerns in one central location at **report.stalbert.ca**.